***What is an emergency?***

An emergency is when you believe a severe injury or illness is threatening your child's health or may cause permanent harm. In these cases, a child needs emergency medical treatment right away.

Discuss with your child's doctor in advance what you should do and where you should go in case of an emergency.

***Emergencies can result from medical illnesses. In an emergency, your child may show any of the following signs:***

* Strange or more withdrawn and less alert behaviour
* Unconsciousness or no response when you talk with your child
* Rhythmic jerking (a [seizure](https://www.healthychildren.org/English/health-issues/injuries-emergencies/Pages/Seizures.aspx))
* Increasing effort or trouble with breathing
* Skin or lips that look blue, purple, or gray
* Neck stiffness with fever
* Increasing or severe persistent pain
* A cut that is large, deep, or to the head, chest, or abdomen
* Bleeding that does not stop after applying pressure for 5 minutes
* A burn that is large or involves the hands, feet, groin, chest, or face
* Any loss of consciousness, ongoing or worsening confusion, headache, or vomiting after a [head injury​](https://www.healthychildren.org/English/health-issues/injuries-emergencies/Pages/Head-Injury.aspx)

***Many emergencies involve sudden injuries. These injuries are often caused by the following events:***

|  |  |
| --- | --- |
| * Pedestrian crash
* Bicycle or car crashes
* Falls
* Burns or smoke inhalation
* Choking
 | * Drowning
* Firearms or other weapons
* Electric shocks
* Poisoning\*
 |

\*Call **Poison Information HELP line at 0861 555 777** at once if your child has swallowed a suspected poison, another person's medicine, a [button battery](https://www.healthychildren.org/English/safety-prevention/at-home/Pages/Button-Battery-Injuries-in-Children-A-Growing-Risk.aspx), or a [magnet](https://www.healthychildren.org/English/safety-prevention/at-home/Pages/Dangers-of-Magnetic-Toys-and-Fake-Piercings.aspx)—even if your child has no signs or symptoms.

Call **10111 0r 102** for help if your child is not breathing, your child is unconscious or having a seizure, or you are concerned that your child's life may be in danger or that your child is seriously ill or injured. Call your child's doctor if you think your child is ill or have a question about an injury or illness.

In addition, every parent should be prepared. Part of preparation includes learning [CPR](https://www.healthychildren.org/English/health-issues/injuries-emergencies/Pages/How-to-Prevent-Choking.aspx) (cardiopulmonary resuscitation) and basic first aid. For classes near you, contact ChildSafe or a national or local organization that offers training.

***In case of an emergency***

* Stay calm.
* Start CPR if your child is not responsive.
* Give rescue breaths if your child is not breathing.
* Call emergency numbers if you need immediate help. If you do not have emergency numbers or call your local emergency ambulance service. Most cell phones can reach 102, but you will have to tell the operator where you are.
* Apply continuous pressure to the site of bleeding with a clean cloth.
* Place your child on the floor with her head and body turned to the side if she is having a seizure. Do not put anything into her mouth.
* Do not move your injured child unless he is in immediate danger (eg, from a fire).
* Stay with your child until help arrives.
* Bring any medicine your child is taking with you to the hospital. Also, bring suspected poisons or other medicines your child might have taken.
* After you arrive at the emergency department, make sure you tell emergency staff the name of your child's doctor. Your child's doctor can work closely with emergency department doctors and nurses and can provide them with more information about your child.
* It is important to have an [Emergency Numbers and emergency information](http://www2.aap.org/advocacy/eif.doc)  for each of your children. It should include cell phone numbers for parents, an emergency contact other than the parents, and health care needs of the child, including medicines and allergies.

# ***When Your Child Needs Emergency Medical Services***

​It is rare for children to become seriously ill with no warning. Depending on your child's symptoms, you should usually contact your child's doctor for advice. Early recognition and treatment of symptoms can prevent an illness or injury from getting worse or turning into an emergency.

***It is important that babysitters and child caregivers have these numbers and know the following steps to take in an emergency:***

* How to dial emergency numbers or your local emergency number
* Whether 102 can be reached from a cell phone in your area
* Your home address, directions to your home or current location, and a phone number (An emergency operator would ask for this.)
* Location of a spare car seat
* Location of your child's Emergency Informati​on and key rescue medicines (such as an inhaler) in your home
* The phone number and address where you (the parents) can be located
* A neighbour who could respond to an emergency

Remember, for non-emergency conditions, first call your child's doctor. If you believe an injury or illness is threatening your child's health or may cause permanent harm, call for an ambulance. If your child is seriously ill or injured, it is safer for your child to be transported to the emergency department by ambulance.